

Warranty Service Policy & Procedures

Warranty only applies to units purchased from our website or units purchased from authorized ROBOTSZU resellers. The warranty on BabyBeats remains in effect for two (2) years from the date of the first consumer purchase.

What does/doesn't this warranty cover?

Our warranty covers all defects in material and workmanship except:

1. Damage caused by accident, misuse, abuse, negligence or product modifications.
2. Voltage inputs in excess of the rated maximum of the product.
3. Repairs of the Product which has not been authorized or approved by ROBOTSZU.
4. Claims based upon any misrepresentation by the seller.
5. Any ROBOTSZU product on which the QR code/Serial number has been defaced, modified or removed.
6. Caused by failure to follow IMPORTANT SAFETY INSTRUCTIONS in the Quick Start Guide.

What will ROBOTSZU do to correct problems under warranty?

If this product has a defect covered by this warranty, ROBOTSZU will, at its sole option, either:

1. Repair this product at no charge to you, using new or refurbished replacement parts.
2. Exchange this product with a product that is new or which has been manufactured from new or serviceable used parts and is at least functionally equivalent to this product.
3. Refund the purchase price of the product.

If you have any questions about your warranty coverage, or you think you need service, call ROBOTSZU Customer Service at **+9472911002** or email **support@robotszu.com**.

